

# HOW IT WORKS

## TIER POINTS & REWARDS POINTS

Tioga Rewards has Tier levels that players qualify for based upon the number of Tier Points earned during the 6-month qualification period.

The qualification periods run from May 1st - October 31st and November 1st - April 30th. Tier Points are calculated in the same manner as Rewards Points, but are maintained separately from Rewards Points on a cumulative basis throughout the Qualification Period. At the end of each Qualification Period, Tier Points are reset to zero for the next Qualification Period. Rewards Points are yours to spend and they will not reset or expire unless there is 12 months of inactivity on the account.

### The five Tier Levels are:

- CHOICE** 0 Tier Points
- PREFERRED** 500 Tier Points
- PREMIER** 5,000 Tier Points
- ELITE** 15,000 Tier Points
- VIP** 35,000 Tier Points

## SLOT PLAYERS

To begin earning Points, simply insert your Tioga Rewards card into your favorite reel, video reel, video poker machines or electronic table games. For every \$4 played on slot machines, you earn 1 Tier Point and 1 Rewards Point.

For every \$8 played on video poker and electronic table games, you will earn 1 Tier Point and 1 Rewards Point.

Rewards Points are valued at \$.01 each; 500 Rewards Points = \$5.00.

## TABLE PLAYERS

Before playing any table game, present your Tioga Rewards card to the dealer or supervisor so that your play can be tracked. As you play you will earn Tier Points and Rewards Points. For more information on how to earn Points or use your card, stop by the Tioga Rewards booth.

Rewards Points are valued at \$.01 each; 500 Rewards Points = \$5.00.

# BENEFITS

	CHOICE	PREFERRED	PREMIER	ELITE	VIP
Tier Points		500	5,000	15,000	35,000
Earn/Redeem Rewards Points for Food, Hotel, Spa, Golf, Entertainment	✓	✓	✓	✓	✓
Earn Promotional Entries with slot play	✓	✓	✓	✓	✓
Discounts on Food and Beverage		10%	15%	20%	25%
Discount on Hotel Stays and Spa Services		10%	15%	20%	25%
Discount on the Gift Shop and Concert Tickets		10%	15%	20%	25%
Special Birthday Free Play		\$10	\$20	\$50	\$100
Complimentary Scooter Rental (if available)				✓	✓
2 Free Rounds of Golf per month at Tioga Golf Club				✓	✓
Free Valet (if available)				✓	✓
Room Upgrades (when available at time of check-in, not in advance)					✓
1 Free Spa Service per month (up to \$75)					✓
2 Complimentary Tickets to Select Concerts (if available)					✓
Premium Seating and Express Entry at Select Concerts					✓
Check Cashing/ATM Fees waived at the cage					✓



# REWARDS PROGRAM RULES

1. Must be 21 years of age or older to participate.
2. Must have valid, state or federal government-issued photo identification in order to sign up for a Tioga Rewards Club card.
3. Membership is not transferable and program benefits, including Tier Points and Rewards Points, may not be transferred or combined with any other program or promotion.
4. Membership in the Tioga Downs Casino Resort Tioga Rewards program is free, and is a privilege granted by Tioga Downs Casino Resort that may be revoked or canceled at any time.
5. It is the member's responsibility to present his/her membership card to the Table Games dealer or floor supervisor prior to playing table games. Tioga Downs Casino Resort policy is to rate all table players who wish to be rated.
6. Membership card, valid photo identification and PIN are required for all transactions.
7. Duplicate membership cards will not be issued without valid photo identification. Tioga Downs Casino Resort is not responsible for lost, stolen, or any misuse that may result.
8. Redemption of Rewards Points is subject to verification by management. Rewards Points are void if received in an improper manner.
9. It is the member's responsibility to properly insert his/her membership card into the electronic gaming device when engaged in play. Any play accumulated without the card properly inserted will not generate Rewards or Tier Points.
10. Point discrepancies must be brought to the attention of a Tioga Rewards Club representative immediately. Tioga Downs Casino Resort may, at its sole discretion, adjust any point balance due to equipment malfunction, operation errors or improper use of a membership card.
11. Unused Rewards Points will expire without notice after 12 months of inactivity on the Tioga Rewards Players Club account.
12. Tioga Downs Casino Resort employees and their immediate families living in the same household are not eligible for membership in the Tioga Rewards program.
13. Tioga Rewards membership may be revoked, canceled or denied at any time without notice at the discretion of Tioga Downs Casino Resort management.
14. Individuals who are on gaming exclusion lists are ineligible to participate and/or become a member. Those who become excluded after they have been a member and have accrued benefits shall forfeit those benefits.



# TIOGA DOWNS

CASINO RESORT

RT.17, EXIT 62 • NICHOLS, NY 13812  
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888-946-8464



MUST BE 21+. GAMBLING PROBLEM? CALL (877-8-HOPENY) OR TEXT HOPENY (467369). STANDARD RATES MAY APPLY. SCAN THE QR CODE TO TALK WITH SOMEONE NOW ABOUT YOUR GAMBLING.

TIOGA  
REWARDS  
CHOICE

TIOGA  
REWARDS  
PREFERRED

TIOGA  
REWARDS  
PREMIER

TIOGA  
REWARDS  
ELITE

TIOGA  
REWARDS  
VIP

TIOGA  
REWARDS

MORE CHOICES, MORE REWARDS, MORE FUN!